



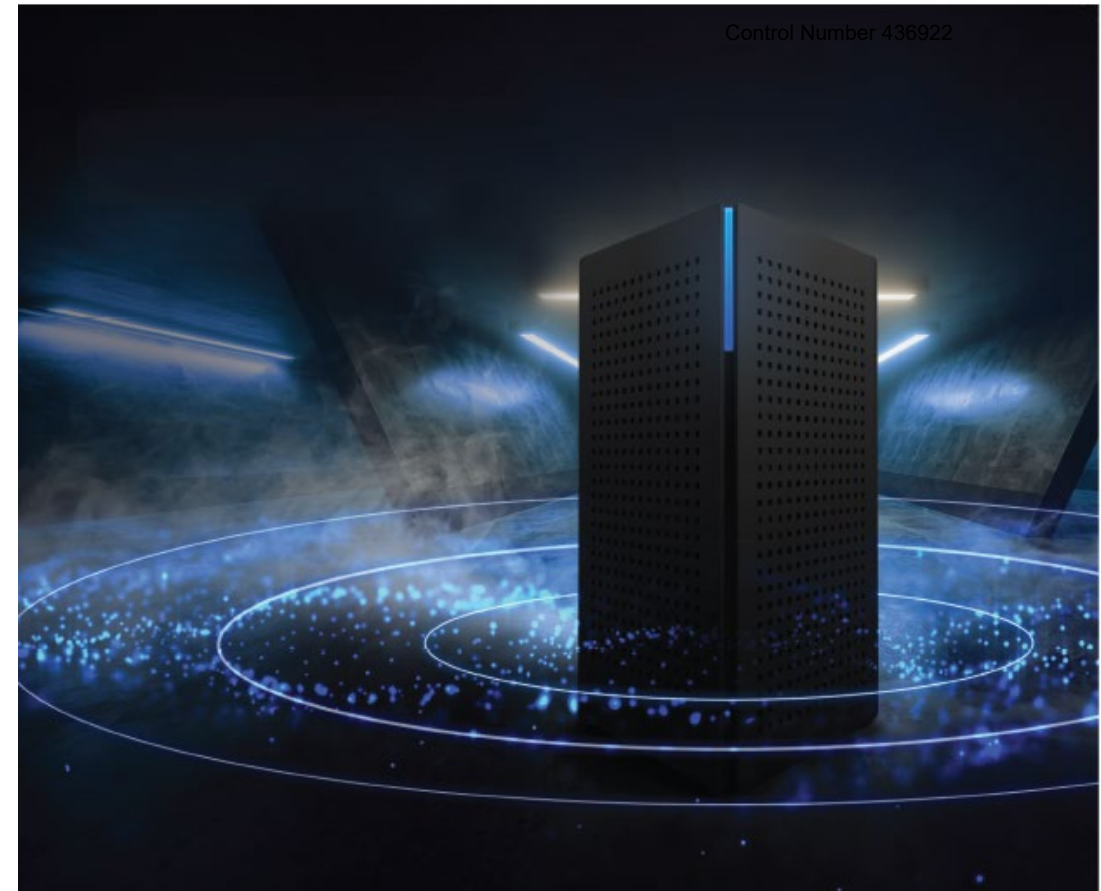
## **Demonstrated Experience NOFA#7**



## What We Do

All services are provided via Fiber to the Home (FTTH). FTTH is the most advanced communications service available. We were the first telco in the state of Iowa to provide services to our customers over fiber. Fiber allows customers to receive internet and TV services over the same fiber optic line that greatly enhances the quality and performance of both. We offer incredibly fast and reliable internet service, with speeds up to 1Gbps.

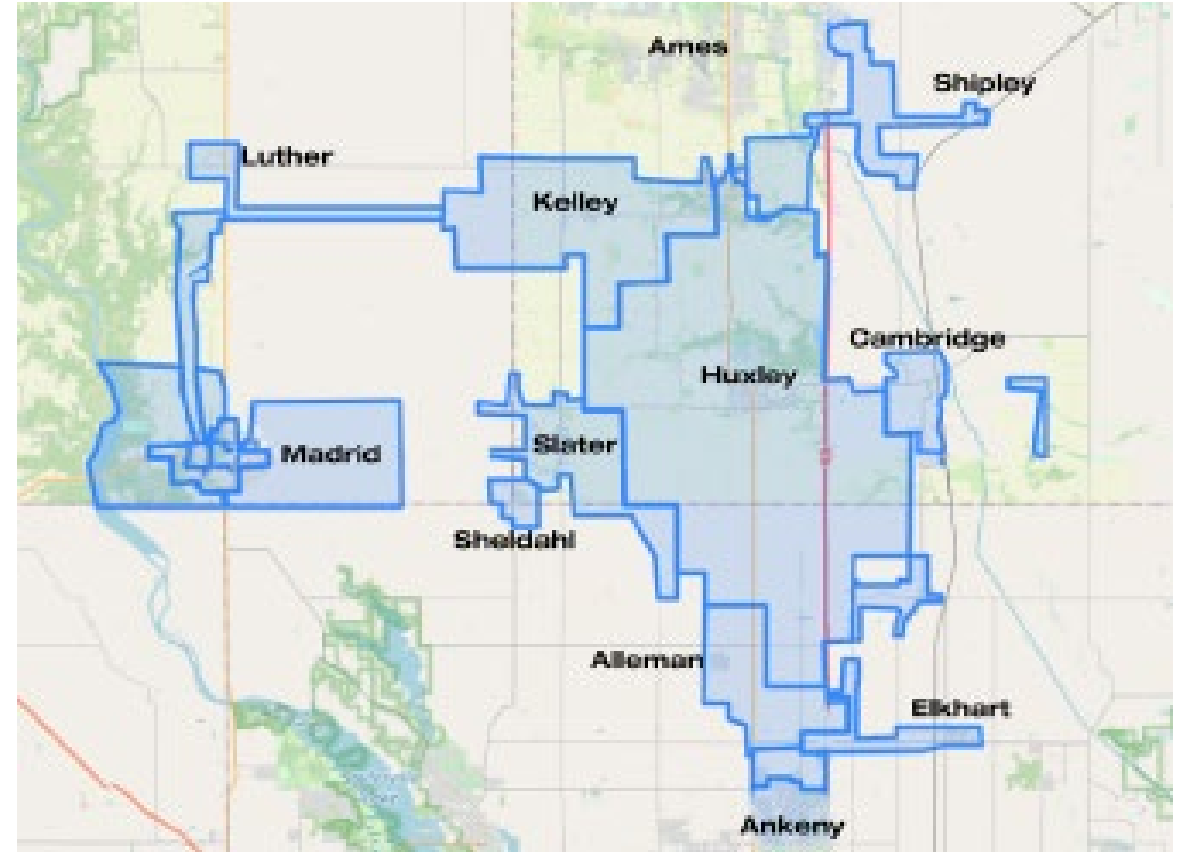
We also provide video via Epic TV. This streaming product features rich cable service including whole home DVR and all your favorite networks in HD. Huxley Communications has reliable, consistent service. As an example, Huxley Communications services did NOT go out during the Derecho of 2020. We also offer Expert Managed Wi-Fi services with an Expert Managed Wi-Fi app to monitor and manage your home internet services.



## Glad to meet you!

### Proudly serving Iowa!

Huxley Communications Cooperative is proud to be an integral part of several communities in Central Iowa, providing advanced telecommunications services to over 3000 Cooperative members and customers. We serve the communities of Alleman, Ankeny, Cambridge, Elkhart, Huxley, Kelley, Luther, Madrid, Sheldahl, Shipley, Slater and White Oak. We continue to expand our service areas and will soon include other communities in Central Iowa. Huxley Communications began providing local telephone service around the turn of the 20th century and since then has grown our menu of services to include fiber optic internet and video via EpicTV.



## Owned by our members -- guided by our directors



Huxley Communications is a member owned Cooperative serving customers for over 80 years. Being a member owned Cooperative, gives you a say in the business. Cooperative members can vote for the Board of Directors and can petition to run for the Board of Directors. If the Cooperative has a profit the Board of Directors can vote to disburse Allocations to the Members. In the past three (3) years the Board has released allocations directly to our members totaling \$1,796,886.83.

“Our business requires fast, reliable internet access as a critical function of how we operate. All of our data is in the cloud, so without a reliable connection we cannot open our doors or answer our phones. We have been a customer with Huxley Communications for many years, I can’t imagine using a different internet provider. Customer service is crucial in our business and Huxley Communications understands that.”

~ Doug - General Insurance

## How We Do FIBER

Fiber-optic communication is a method of transmitting information from one place to another by sending pulses of infrared light through an optical fiber. The light is a form of carrier wave that is modulated to carry information.

Fiber is preferred over electrical cabling when high bandwidth, long distance, or immunity to electromagnetic interference is required. This type of communication can transmit voice, video, and data through local area networks or across long distances. Each fiber can carry many independent channels, each using a different wavelength of light (wavelength-division multiplexing). Huxley Communications was the first company in Iowa to offer fiber-to-the-home technology, delivering the most advanced technology.



- Huxley Communications has a very reliable fiber network
- All fiber is buried below grade with underground vaults
- With a buried network, adverse weather does not affect service
- Our core network was built with redundancy in mind, for both underground fiber and electronics
- Our upstream provider Aureon is redundant as well, with geographically separated points of Interconnect across the state
- Our Internet speeds are Synchronous
- There are no data caps
- We have no service contracts
- All of our support is local



## What we provide

Huxley Communications provides the fastest internet speeds possible via a FTTH network. We also provide phone, PRIs, long distance, static IPs, T1s and video.

We have 24/7 tech support and technicians on call for complete service outages.

Our technicians have 217 combined years of experience with Broadband and FTTH.

**We give back to the community. We have donated \$100,592.75 in the past 3 years to local Community based non-profit organizations.**

**We would like to work with you!**

Control Number 436922



Huxley Communications is on the cutting edge of technology. The fiber link to residences gives our customers distinct advantages – excellent speed and quality of services while providing the potential to upgrade to new future technologies.



## COOPERATIVE BOARD OF DIRECTORS

**Brett Krogman** | President  
**Lori McCasland** | Vice President  
**Ed Den Beste** | Secretary/Treasurer  
**Sharyn Erickson**  
**Doug Schonhorst**  
**Ryan Severson**  
**Todd Peterson**  
**Steve Kovarik**

## EXECUTIVES

**General Manager**  
**Levi Bappe**

## CUSTOMER CARE

**Business Office Manager**  
**Connie Patrick**

**Mike Leeds** | Product & Support Specialist  
**Tiffany Fischer** | Customer Care Specialist  
**Brook Hanks** | Customer Care Specialist  
**Lexi Fortner** | Customer Care Specialist

## OPERATIONS

**Director of Operations**  
**Terry Ferguson**  
**Outside Plant Manager**  
**Brant Strumpfer**

**Ted Powell** | Central Office/Network Administrator  
**Matt Spurgeon** | Combination Technician  
**Lance Baker** | Combination Technician  
**Mark Prokop** | Combination Technician  
**Kenton Anderson** | Combination Technician  
**Garrett Larson** | Combination Technician  
**Cody McGriff** | Combination Technician  
**Easton Moody** | Combination Technician  
**Joe Pearce** | Combination Technician  
**Dave Bonello** | Facilities Locator-Combination Technician



**Our Team**

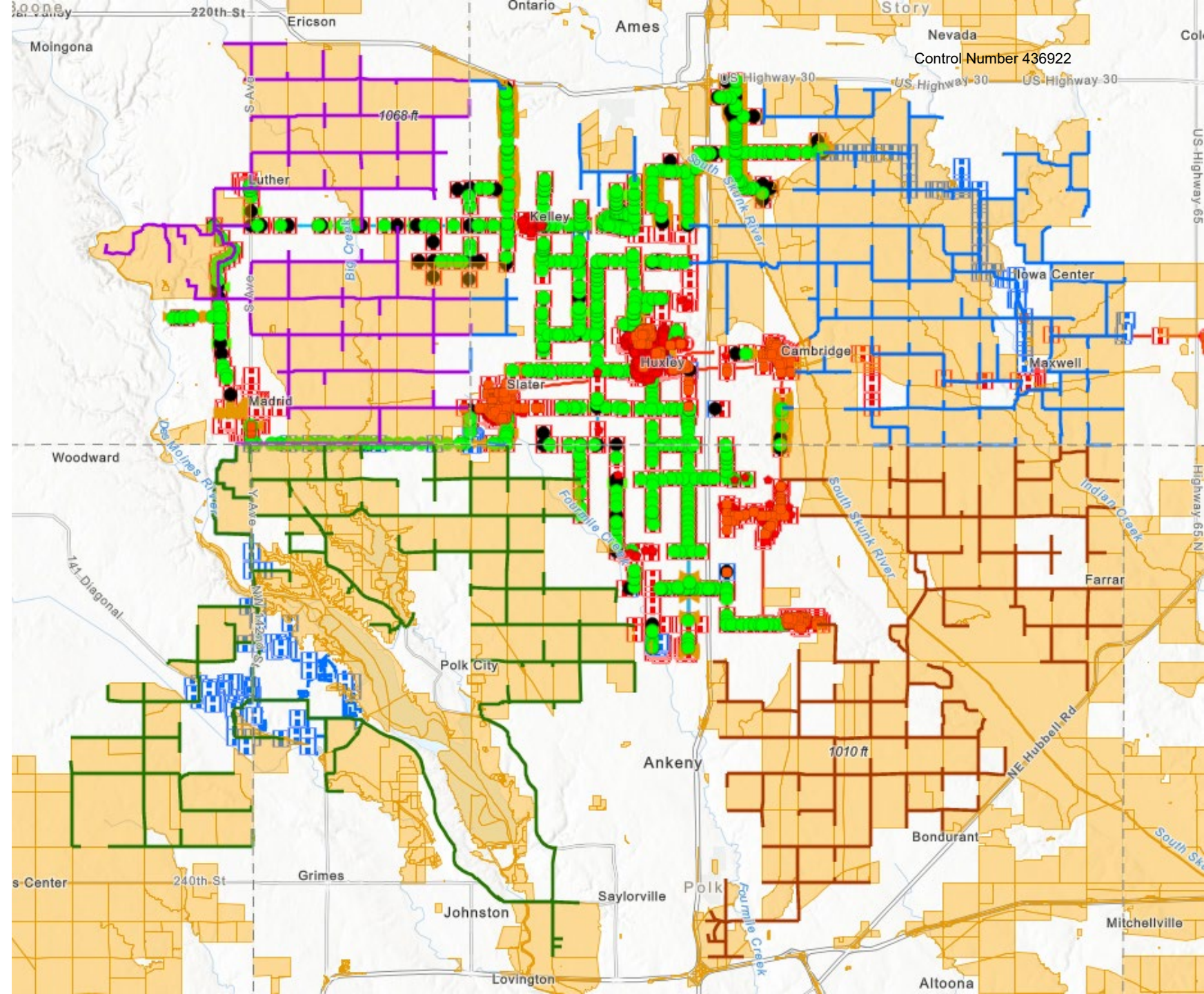
This is one of 4 NOFA#7 Applications being submitted.

Blue pathways are designed for part of Story County.

Purple pathways are designed for part of Boone County.

Green pathways are designed for part of Dallas and Polk County West of I35.

Brown pathways are designed for part of Polk County East of I35.







**Thank You for your consideration!**